CYBER CRISIS RESPONSE
A SERVICE OF CYBER SECURITY
TRAINING AND CONSULTING LLC

CYBER CRISIS MANAGEMENT



CYBER CRISIS

MANAGEMENT PLANNING PROFESSIONAL

THE COMPANY

Heard Building • Phoenix, Arizona

CERTIFICATION COURSE SYLLABUS

CYBER CRISIS MANAGEMENT PLANNING PROFESSIONAL (C2MP2)

///////// Quality Certified PECB MS

DAY 01 FOUNDATIONS OF A CYBER CRISIS MANAGEMENT PLAN

THE PLAN CORE

- Acronyms
- How to Use the Cyber Crisis Management Plan
- Define Plan Purpose
- Response Organization
- Response Structure

FUNCTIONAL INCIDENT RESPONSE PLANS

- Functional Incident Response Plan (Detailed)
- Functional Incident Response Plan (Summary)
- Linking Incident Response Plans

RESPONSE PROCESS FLOW

- Response Process Flow Foundation
- Master and CSIRT Incident Response Plans
- Response Process Flow Completion

CYBER WAR ROOMS & BRIDGE LINES

- War Rooms
- Bridge Lines
- Cyber Crisis Logistics

TEAMS, ROLES & RESPONSIBILITIES

- Cyber Crisis Executive Team (CCET)
- Cyber Crisis Management Team (CCMT)
- Cyber Crisis Response Team (CCRT)
- Computer Security Incident Response Team (CSIRT)
- Cyber Crisis Support Team

WORKING GROUPS

- Communications Working Group
- Technology Working Group
- Additional Working Groups

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DAY OPEN CRISIS MANAGEMENT ROLES, CHECKLISTS & TEMPLATES

PLAN OWNERSHIP AND GOVERNANCE

- Plan Ownership
- Plan Governance

IMPACT CATEGORIES, SCALES & SCORES

• Impact Categories, Scales & Scores Table

CYBER ATTACK & CRISIS ANATOMIES

- Cyber Attack Anatomy
- Cyber Crisis Management Anatomy™

CYBER CRISIS INFORMATION FORM

CCIF Development

CHECKLISTS

- Lead Incident Handler Checklist
- Pre-Confirmation
- Post-Confirmation
- Cyber Crisis Deactivation Checklist

TEMPLATES

- LIH-to-EIC Email Template
- EIC-to-CCRT Incident Notification Email Template
- LIH-to-CCRT Initial Meeting Email Template
- Initial CCRT Meeting Agenda Template
- Subsequent CCRT Meeting Agenda Template
- SEIC-to-CCET Email Template

OUICK REFERENCE CARDS

- CCET Quick Reference Card
- SEIC Quick Reference Card
- · EIC Quick Reference Card
- LIH Quick Reference Card
- IRL Quick Reference Card

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DAY OB CYBER CRISIS MANAGEMENT PLAN USAGE AND VALIDATION (TABLETOP WAR GAMES)

PROJECT PLANNING

- Project Resources
- Project Phases & Activities
- Phase I: Plan
- · Phase II: Build
- Phase III: Test
- Phase IV: Implement

TRAINING THE ORGANIZATION

CCMP Training Deck

TABLETOP CYBER WAR EXERCISES

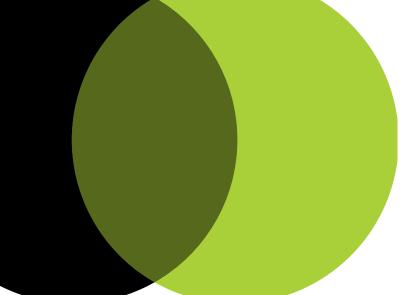
- Tabletop Exercises vs. Immersive Simulations
- Exercise Roles & Responsibilities
- Exercise Logistics
- · Exercise Materials
- Exercise Execution
- Exercise Conclusion
- After-Action Reporting

WRAP-UP

- Version Control
- Release Planning

CERTIFICATION EXAM

- 50 Multiple Choice Questions
- Minimum Score: 70%
- Two Hour Time Limit
- Only Material Produced During Course Allowed
- One Week Between Re-takes



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WHAT'S NEXT?



Contact us today to receive a no-obligation, no-cost services and/or education quote.

CYBER SECURITY TRAINING AND CONSULTING LLC

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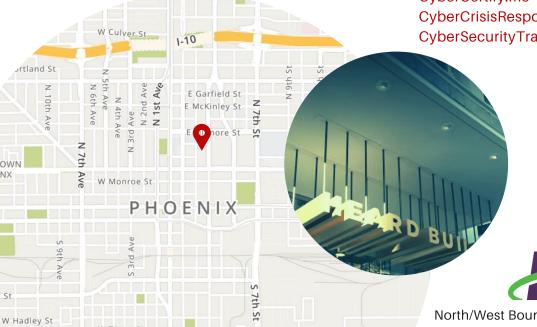
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